AMBRIA TATUM

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OVERVIEW

Motivated professional interested in any collaborative, fast paced environment where my problem solving skills, teamwork, and leadership experience will lead to new and significant products. TS/SCI.

EDUCATION

B.S. in Computer Science, GPA: 3.37/4 Texas Southern University Grad Date: Dec 2020
Held leadership roles in student organizations.

SKILLS

Familiar with
• AWS, Agile environments, project schedules, DevOps, and software lifecycles
• C#, C++, Python, JavaScript, HTML, CSS, React, Angular, SQL, MySQL
• Git, Confluence, Bitbucket, GitHub, JIRA
• Strong communication & organizational skills

EXPERIENCE

Site Reliability Engineer, JP Morgan Chase, November 2020 - March 2024
- Managed internal containerization and orchestration using Kubernetes, improving scalability and resource utilization.
- Implemented monitoring and logging solutions with Prometheus, Grafana, and ELK Stack, enhancing system visibility and reducing downtime by 20%.
- Collaborated with development and operations teams to streamline release processes and improve cross-functional communication.
- Conducted regular system performance assessments and optimizations, resulting in a 25% improvement in overall system efficiency.
- Provided training lessons to team members, fostering a culture of continuous learning and improvement.
- Executed a key role in both leading and contributing to the development of a project focused on implementing chaos engineering capabilities.

IT Intern, Exxon Mobil, Jun 2020 – Aug 2020
- Aligned and coordinated with teams and users to clarify personas for change management process. Simplified file sharing and communication tracking with SharePoint.
- Spearheaded single report dashboard to reduce redundant dashboards by 70% and bring urgent data to the forefront of managements' attention.
- Utilized MySQL, Tableau, PowerBI, and ThoughtSpot.

Associative Development Manager Intern, Electronic Arts, May 2019 – Aug 2019
- Mediated release planning, sprint planning, backlog grooming, retrospective meetings, daily scrum meetings, and monthly review meetings.
- Synchronization of cross-team collaboration among multiple Agile teams across Spain, Canada, and USA.
- Organized build requirements backlog with cost estimates and priority.
- Identified and mitigated team risks and impediments (blocking Issues, critical defects) on daily basis.
- Communicated progress to senior management through burndown charts.

CERTIFICATIONS
- AWS Practitioner
- AWS Associate Developer
- Unqork Novice Badge